

COMPANY QUALITY POLICY

It is the policy of Frank Healey Property Services Ltd to provide all services of the required quality to a Main Contractors/Client consistently, reliably and efficiently to enable the Main Contractors/Client to make the best advantage of the company's quality service.

The pursuit of the required quality of service to its clients is essential to the long term growth and survival of the business. In pursuing this policy the company believes in the concept of the Main Contractor/Client and Sub-Contractor working together and continually striving for improvements in quality and efficiency.

The objectives set by the organisation are documented in procedures, monitored during internal quality audits and reviewed during Management Review meetings where further objectives for improvement are set from review of the previous period's system records.

In order to ensure that all work is of the required quality of service to our clients, the policy of the company involves all employees and sub-contractors and the objectives are communicated as widely as possible. Practical assistance and training is given, where necessary, to ensure that knowledge and experience is acquired for the successful implementation of this policy.

The company seeks to achieve the above objectives by maintaining an effectively managed quality assurance system which complies with the requirements of BS EN ISO 9001:2000. This system is defined in the quality manuals.

The company's management team has adopted this policy statement.

Frank Healey  
Managing Director.  
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